

**From:** [REDACTED]  
**To:** [Elizabeth Quinn](#); [Tanya Farrell](#)  
**Subject:** Optus call re Dapto outage  
**Date:** Sunday, 28 September 2025 4:19:00 PM

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Hi, just letting you know I took a call from Optus at 406pm today. They were advising of an outage that may have impacted 000 calls in Dapto NSW. They are advising as the outage has not hit any of the reporting thresholds but wanted us to be aware out of an abundance of caution. They did not have details on the number of customers/services impacted at this time. I did enquire if this may be different to other Significant Local Outages that might be occurring at the same time but there does not appear to be a difference. The outage appears to only have been impacting one base station in Dapto, and is not an outage of the whole Dapto township.

[REDACTED]  
Manager National Interests

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